

# FREE Heat Pump Water Heaters for Your Staff

Participate in TECH Clean California's Learn and Earn Program

## How Do You Participate? Steps of the Process:

**1. Enroll:** Sign up to become a TECH Clean California contractor at switchison.org/contractors/tech-clean-california.

**2. Training:** Contractors are required to register for the <u>TECH & ESMAC Heat</u> <u>Pump Water Heater Education Training course</u>. **At least one** contractor/installer per contracting firm is required to complete this training.

All contractors installing the free equipment must complete additional live training with a heat pump water heater manufacturer. In this training, the manufacturer will confirm that the participant understands unit sizing, use of thermostatic mixing valves, location considerations, and CTA-2045 ports. See the <u>Heat Pump Water Heater Training article</u> in the Contractor Knowledge Base for more details and available training.

**3. Select Your Heat Pump Water Heater:** Once you've successfully completed the training, you'll receive a participation form to fill out. TECH Clean California will then place an order for your chosen, free heat pump water heater through your preferred distributor.

**4. Pickup:** TECH Clean California will notify you via email when your units are ready for pickup. Keep in mind that participating contractors must agree to the terms and conditions, including the submission of installation photos as outlined in the participation form.

**5. Send Verification:** After completing the installation, submit photos and installation data for verification purposes. This needs to be completed for each recipient.

\*Steps apply to each individual participant



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Register today for the TECH & ESMAC Heat Pump Water Heater Education Training.

### **Participation Rules**

- The participant must be enrolled in <u>TECH Clean California</u>.
- The participant's contractor firm must hold a C20, C36, or General B License see details here.
- The participant must have attended and completed the TECH Clean California & ESMAC Intro to Heat Pump Water Heater Education webinar training. To confirm completion, it is *required* to complete the post-training survey.
- The participant must attend a qualifying manufacturer installation training course and receive a Certificate of Completion.
- The participant is *required* to install a thermostatic mixing valve and enroll in demand response and time-of-use program.
- Units received must be installed at the training attendee's home or business/shop. These installations will be part of TECH Clean California's larger data collection and reporting process.
- There is a limit of six units per contracting firm.

### **Frequently Asked Questions**

#### Q: Who owns the heat pump water heater?

A: The person who owns the residence (or business) where the unit is installed owns the heat pump water heater. When the units are picked up from the distributor, the contractor assumes ownership, and ownership passes to the employee who is receiving the unit once installed.

# Q: Where do participants go for product support or warranty information?

A: For product support or warranty information, go to the manufacturer of your heat pump water heater. Products retain the same warranty the manufacturer offers for their products.

## Q: Will these units be tracked for energy savings?

A: Yes. The units given away through this program are recorded in the program database and claimed as program installs, which makes them part of the tracked data set for TECH Clean California.

# Q: Do we need to install the Thermostatic Mixing Valve?

A: Yes, installed thermostatic mixing valves are a program requirement.

## Q: Can the participant apply for a rebate or incentive with these Heat Pump Water Heaters?

A: No. Since they are receiving the unit(s) for free, incentives do not apply. As mentioned above, these units are tracked once they are assigned to the participant.

#### Q: Can participants choose the new 120V units?

A: Yes! 120V heat pump water heaters are eligible. Please note, some 120V units have embedded thermostatic mixing valves. Please confirm product specifications for the specific unit prior to purchasing an additional thermostatic mixing valve.

### Q: Can all six units be split systems?

A: No. Each participating contractor firm is eligible to receive only one split heat pump water heater system.

# Q: If I don't need all 6 units, can we resell some of them?

A: No. These units are for training purposes for you and your staff so that you can be more familiar with them when you sell to your customers. (One heat pump water heater per employee that completes all requirements and only one SanCo2 unit per company).

If you have any questions, reach out to <u>tech.training@energy-solution.com</u> for more information.

Available while supplies last! Units are not permitted for resale, and are not eligible for rebates

