

TECH CLEAN CALIFORNIA & ESMAC PRESENT:

Introduction to Heat Pump Water Heater Education

Register for TECH Clean California & ENERGY STAR® HPWH Manufacturers Action Council (ESMAC)'s upcoming webinar, "TECH & ESMAC Introduction to HPWH Education", covering various topics surrounding heat pump water heaters.

Target Audience

Licensed contractors (GCs, C36, C20), service managers, installers, service technicians, sales staff, customer service, and general administration.

Description

TECH overview, ENERGY STAR® overview, manufacturers HPWH education session focused on technology features and benefits, appropriate applications, energy efficiency comparison to other water heater types, installation techniques and best practices, service support and warranty, proper maintenance, troubleshooting, and selling strategies.

Topics covered in this session:

- Key differences between standard water heaters and heat pump water heaters
- Benefits of heat pump water heaters
- Installation best practices such as sizing considerations, suitable installation locations, and requirements for airflow, exhaust, and drainage
- Electric panel considerations
- TMV use and water temperature
- Programming/operating modes
- Customer education — how to use, what to expect, concerns about recovery time



Register:
Scan the QR or
visit [aea.us.org/
electrification-
knowledge-hub](https://aea.us.org/electrification-knowledge-hub)

*You do not have to be an enrolled TECH contractor to attend.
Please note that classes with low enrollment may be subject to cancellation.*



ENERGY STAR Heat Pump Water Heater Manufacturers Action Council (ESMAC) is a collaboration between ENERGY STAR and manufacturing partners (American Standard, A.O. Smith, Bradford White, Eco2 Systems, Nyle, Rheem, LG, GE, Mitsubishi, Embertec, BITS Limited) to increase the awareness, education, and adoption of HPWHs across the country.